

Money Order Refund Request

(Purchaser request only)

**Please mail request to: Alon
Financial Services, Inc.**
Corporate Compliance Office
7102 Commerce Way
Brentwood, TN 37027

Customer Service:
Phone: (877) 265-6217
Fax: (888) 791-7080
Hours: 8AM-5PM (CST) Mon-Fri

Instructions:

- Please print
- Purchaser must complete one form for each money order request.
- Include ONE of the following with each request: Original Money Order; Money Order Receipt; Sales Receipt from Cash Register
- Provide a day time phone number.
- Provide address where replacement check or copy should be mailed. Request will not be processed without zip code
- Purchaser's signature is required

Please note:

- Most requests are processed within 30 days, but please allow up to 60 days.
- Incomplete requests or addresses will delay the process.
- Requests received without proof of purchase will not be processed.
- A refund will be issued if the money order has not been cashed, and the request is properly completed and signed by the purchaser.
- Missing Original Money Order triggers automatic 30-day delay for the refund process
- This is NOT an automatic stop payment
- A refund will be issued only if the money order has not been cashed
- A photocopy of the cashed money order will be provided if requested by the purchaser
- If your money order was lost or stolen, please notify AFS Customer Service immediately at (877) 265-6217

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|--|-----------------------|---|--------------------------------|--|
| Money Order Check Number: | Dollar Amount: | Purchase Date: | Money Order Payable to: | Money Order Was: <input type="radio"/> Lost <input type="radio"/> Stolen <input type="radio"/> Destroyed <input type="radio"/> Returned with form |
| Purchaser Name: | | Address and Phone Number: | | |
| | | (Street) _____ | | |
| | | (City) _____ (State) _____ (Zip code) _____ | | |
| | | _____ Phone Number: _____ | | |
| After standard processing time, you may request overnight mailing service with additional \$25 charge. The overnight service fee will be deducted from the money order face value. Do you want the overnight mailing service? (service not available for PO Box) <input type="radio"/> Yes <input type="radio"/> No | | | | |
| I understand and agree that 1) I have requested a stop payment be made, if possible 2) it is Alon Financial Services, Inc.'s decision to stop payment on this money order 3) I am liable for this money order and will repay Alon Financial Services, Inc. its clearing banks and trustees, any and all costs incurred if the original money order must be paid for any reason, and 4) if I find the original money order, I will return it to Alon Financial Services, Inc. | | | | |

REFUND CANNOT BE PROCESSED UNLESS SIGNED BY THE **PURCHASER**, SIGN HERE:

Purchaser Signature

Date